

# Thank you for choosing West Coast Sailing

We appreciate your business!

Your 100% satisfaction is our goal. If for any reason you are not satisfied with your product (didn't fit, sizing, color, wasn't what you thought it would be, etc.) we do accept returns of most products. Please print and fill out this form and include it with your returned items.

**Returns:** Returns can be made within 30 days of purchase for a full refund, less shipping. For returns made outside of 30 days an online gift certificate will be issued for future purchases. Please allow 2-3 days for return processing. Refunds will be issued via the original payment method.

**Exchanges:** To keep things simple we offer returns for refunds rather than exchanges. That way you can re-order any product/style/color/size that you want, at any time you want – just go to [www.westcoastsailing.net](http://www.westcoastsailing.net) and start a new order. This will speed up the delivery of any replacement product if needed. To return any unneeded items to us, follow the instructions for returns.

Shipping items back to West Coast Sailing is the responsibility of the customer. Please include any original packaging material, a filled out copy of this form, and a copy of your invoice if possible and ship all packages to:

West Coast Sailing  
Attn: Returns  
709 N. Columbia Blvd.  
Portland, OR 97217

**\*Exceptions:** Cut lines, numbered sails, open DVD's, clearance items, and products worn or used on the water are not eligible for returns. Returns of special order items, sailboats, and kayaks will incur restocking fees. Contact for details.

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## RETURN

List items you are returning below	Comments

Please fill out the following fields so that we can process your return promptly after we receive it.

Name \_\_\_\_\_ Invoice # \_\_\_\_\_ Invoice Date \_\_\_\_\_

Please check any of the following reasons that apply.

This information helps us provide faster and better service to our customers.

### Fit & Sizing

- Too Large
- Too Small
- Too Bulky or Baggy
- Fits too closely

### Service

- Not as described
- Not as pictured
- Arrived too late
- Wrong item shipped
- Damaged in transit

### Product Satisfaction

- Didn't like styling
- Didn't like color
- Changed my mind
- Other (please specify)