

Thank you for choosing West Coast Sailing

We appreciate your business!

Your 100% satisfaction is our goal. If for any reason you have a problem with your product (sizing, color, wasn't what you thought it would be, etc.) we will happily exchange or return it for you. Please review the following information:

Returns: Returns can be made within 30 days of purchase for a full refund. For returns made outside of 30 days a store credit will be issued. Please allow 2-3 days for return processing. Refunds will be issued via the original payment method.

Exchanges: Shipment of replacement items will take place upon receipt of original items. Let us know if your need is time sensitive and we can ship out the second item right away. Exchanges will re-ship for free via standard ground shipping.

Shipping items back to West Coast Sailing is the responsibility of the customer. Please include any original packaging material and a copy of your invoice if possible.

West Coast Sailing
Attn: Returns & Exchanges
709 N. Columbia Blvd.
Portland, OR 97217

***Exceptions:** Cut lines, numbered sails, open DVD's, clearance items, and products worn or used on the water are not eligible for return or exchange. Returns of special order items, sailboats, and kayaks will incur restocking fees. Contact for details.

RETURN

List items you are returning below	Comments

Please fill out the following fields so that we can process your exchange promptly after we receive it.

Name _____ Invoice # _____ Invoice Date _____

Please check any of the following reasons that apply.

This information helps us provide faster and better service to our customers.

Fit & Sizing

- Too Large
- Too Small
- Too Bulky or Baggy
- Fits too closely

Service

- Not as described
- Not as pictured
- Arrived too late
- Wrong item shipped
- Damaged in transit

Product Satisfaction

- Didn't like styling
- Didn't like color
- Changed my mind
- Other (please specify)

EXCHANGE

Replacement Item(s) – List Below	Size/Color	Price Each	Qty	Total

Have a Question or Need Help?

Don't Hesitate to Contact us!

Visit WestCoastSailing.com/returns Email us at customerservice@westcoastsailing.net Or Call us at 503-285-5536